IN THE CLAIMS:

Please amend the following claims having the same number as indicated:

1.   (Currently Amended).   A remote system for use with a gaming system for processing an alert, the gaming system having at least one gaming machine capable of issuing an alert, ~~a host computer coupled to the at least one gaming machine by a network, the host computer including a database for maintaining alert information relating to the at least one gaming machine~~, the remote system comprising:

a remote device for receiving data, the remote device being embodied in a mobile computer carried by a user; and

<u>a host computer coupled to the at least one gaming machine by a network, the host computer including a database for maintaining alert information relating to the at least one gaming machine and including</u> a remote network interface coupled to the remote device <u>via a wireless connection</u> for exchanging data between the host computer and the remote device, the data including alert information to process the alert, the remote device allowing a user to acknowledge the alert and responsively informing the host computer that the user will address the alert.

2.   (Cancelled).

3.   (Currently Amended). A remote system, as set forth in claim [2] 1, wherein the wireless connection uses and IEEE 802.11 standard.

4.   (Original).   A remote system, as set forth in claim 3, wherein the wireless connection is IEEE 802.11b.

5.   (Original).   A remote system, as set forth in claim 3, wherein the wireless

connection is IEEE 802.11g.

      6.   (Original).   A remote system, as set forth in claim 1, the remote device having a processor and a web client for interaction with a user.

      7.   (Original).   A remote system, as set forth in claim 6, the web client for acquiring input from the user and formatting and presenting data to the user.

      8.   (Original).   A remote system, as set forth in claim 1, the data including an alert form, the remote network interface for sending the alert form to the remote device.

      9.   (Original).   A remote system, as set forth in claim 8, the data including a user role, the remote network interface for retrieving the user role from the remote device, sending the user role to host computer, the remote network interface for retrieving alert information from the host computer as a function of the user role.

      10.   (Original).   A remote system, as set forth in claim 9, the alert form having alert information being selectable by a user, the remote network interface for sending the selected alert information to the remote network interface.

      11.   (Original).   A remote system, as set forth in claim 10, the remote device having a processor and a web client for interaction with a user, the alert form being accessible through the web client.

      12.   (Original).   A remote system, as set forth in claim 11, wherein the alert form is a web page.

      13.   (Original).   A remote system, as set forth in claim 11, the alert information including alert detail, the remote network interface for retrieving alert details from the host computer as a function of the selected alert information.

14. (Original). A remote system as set forth in claim 13, the alert form including an alert button for selecting by the user, the remote device sending notification that the alert button is selected, the remote network interface for sending the notification to the host computer, the host computer for determining if the notification is valid and updating the data in the database if the notification is valid.

15. (Original). A remote system, as set forth in claim 14, the remote network interface for instructing the remote display to display an error message if the notification is not valid.

16. (Original). A remote system, as set forth in claim 15, the remote network interface for sending the updated data to the remote device if the notification is valid.

17. (Original). A remote system, as set forth in claim 16, the alert button being a refresh button for requesting the host computer to send updated data, the remote network interface for sending the updated data to the remote device.

18. (Original). A remote system, as set forth in claim 14, the alert button being an acknowledge button for notifying the host computer that the alert is being acknowledged by the user.

19. (Original). A remote system, as set forth in claim 1, the alert information including an alert type for describing the type of alert.

20. (Original). A remote system, as set forth in claim 1, the alert information including an alert date for describing the date and time when the alert occurred.

21. (Original). A remote system, as set forth in claim 13, the alert detail including an alert type for describing the type of alert.

22.   (Original).   A remote system, as set forth in claim 13, the alert detail including an alert date for describing the date and time when the alert occurred.

23.   (Currently Amended). A remote system, as set forth in claim 13, the alert detail including a device identifier for describing the gaming [device] machine the alert occurred on.

24.   (Currently Amended). A remote system, as set forth in claim 23, the alert detail including a zone name for describing the zone that the [device] machine is located in.

25.   (Currently Amended). A remote system, as set forth in claim 23, the alert detail including a bank name for describing the bank that the [device] machine is located in.

26.   (Original).   A remote system, as set forth in claim 13, the alert detail including a repository identifier for describing the repository the alert occurred on.

27.   (Original).   A remote system, as set forth in claim 13, the alert detail including a document identifier for describing a document created.

28.   (Original).   A remote system, as set forth in claim 13, the alert detail including an alert value for describing value of the alert.

29.   (Original).   A remote system, as set forth in claim 13, the alert detail including an alert point for describing the point value of the alert.

30.   (Original).   A remote system, as set forth in claim 13, the alert detail including an employee identifier for describing the employee that initiated the alert.

31.   (Original).   A remote system, as set forth in claim 13, the alert detail including an alert message for describing the text message of the alert.

32.   (Currently Amended). A method for processing an alert for use with a gaming system, the gaming system having at least one gaming machine capable of issuing an alert, and a host computer coupled to the at least one gaming machine by a network, the host computer including a database for maintaining alert information relating to the at least one gaming [device] machine, the method including the steps of:

providing a remote device embodied in a mobile computer to be carried by a user, the remote device being connected to the host computer via a wireless connection;

sending a selectable form to [a] the remote device from the host computer over the wireless connection, the form identifying at least one alert to the user;

allowing the user to select the alert on the selectable form;

responsively displaying details of the selected alert to the user on the remote device; and

allowing the user to acknowledge, on the remote device, that the user will be addressing the alert.

33.   (Cancelled).

34.   (Currently Amended). A method, as set forth in claim [33] 32, wherein the wireless connection uses and IEEE 802.11 standard.

35.   (Original).   A method, as set forth in claim 34, wherein the wireless connection is IEEE 802.11b.

36.   (Original).   A method, as set forth in claim 34, wherein the wireless connection is IEEE 802.11g.

37.   (Original).   A method, as set forth in claim 32, the remote device having a

processor and a web client for interaction with a user, the method including the steps of:

acquiring input via the web client from the user; and

formatting and presenting data to the user.

38.   (Original).   A method, as set forth in claim 32, the data including an alert form, the method including the step of sending the alert form to the remote device.

39.   (Original).   A method, as set forth in claim 38, the data including a user role, the method including the steps of retrieving the user role from the remote device, sending the user role to host computer, and retrieving alert information from the host computer as a function of the user role.

40.   (Original).   A method, as set forth in claim 39, the remote device having a processor and a web client for interaction with a user, the method including the step of accessing the alert form through the web client.

41.   (Original).   A method, as set forth in claim 40, the method including the step of selecting the alert information by the user.

42.   (Original).   A method, as set forth in claim 41, the alert information including alert detail, the remote network interface for retrieving alert details from the host computer as a function of the selected alert information.

43.   (Original).   A method, as set forth in claim 42, the alert form including an alert button, the method including the steps of selecting the alert button, sending notification that the alert button is selected, sending the notification to the host computer, determining if the notification is valid and updating the data in the database if the notification is valid.

44.   (Original).   A method, as set forth in claim 43, the method including the

steps of instructing the remote display to display an error message if the notification is not valid.

     45.   (Original).   A method, as set forth in claim 44, the method including the step of sending the updated data to the remote device if the notification is valid.

     46.   (Original).   A method, as set forth in claim 44, the alert button being a refresh button, the method including the step of requesting the host computer to send updated data, and sending the updated data to the remote device.

     47.   (Original).   A method, as set forth in claim 42, the alert button being an acknowledge button, the method including the step of notifying the host computer that the alert is being acknowledged by the user.

     48.   (Previously Presented).   A method, as set forth in claim 32, the alert information including an alert type for describing the type of alert.

     49.   (Previously Presented).   A method, as set forth in claim 32, the alert information including an alert date for describing the date and time when the alert occurred.

     50.   (Previously Presented).   A method, as set forth in claim 42, the alert detail including an alert type for describing the type of alert.

     51.   (Previously Presented).   A method, as set forth in claim 42, the alert detail including an alert date for describing the date and time when the alert occurred.

     52.   (Currently Amended). A method, as set forth in claim 42, the alert detail including a device identifier for describing the gaming [device] machine the alert occurred on.

53. (Currently Amended). A method, as set forth in claim 52, the alert detail including a zone name for describing the zone that the [device] machine is located in.

54. (Currently Amended). A method, as set forth in claim 52, the alert detail including a bank name for describing the bank that the [device] machine is located in.

55. (Previously Presented).   A method, as set forth in claim 42, the alert detail including a repository identifier for describing the repository the alert occurred on.

56. (Previously Presented).   A method, as set forth in claim 42, the alert detail including a document identifier for describing a document created.

57. (Previously Presented).   A method, as set forth in claim 42, the alert detail including an alert value for describing value of the alert.

58. (Previously Presented).   A method, as set forth in claim 42, the alert detail including an alert point for describing the point value of the alert.

59. (Previously Presented).   A method, as set forth in claim 42, the alert detail including an employee identifier for describing the employee that initiated the alert.

60. (Previously Presented).   A method, as set forth in claim 42, the alert detail including an alert message for describing the text message of the alert.

61. (Previously Presented). A remote system, as set forth in claim 1, the remote device allowing the user to inform the host computer when the alert has been addressed.

62. (Previously Presented). A method, as set forth in claim 32, including the step of allowing the user to indicate on the remote device that the alert has been addressed.

63.   (New).   A remote system for use with a gaming system for processing alerts, the gaming system having at first and second gaming machines capable of issuing alerts, the remote system comprising:

a remote device for receiving data, the remote device being embodied in a mobile computer carried by a user; and

a host computer coupled to the at least one gaming machine by a network, the host computer including a database for maintaining alert information relating to the first and second gaming machines and including a remote network interface coupled to the remote device via a wireless connection for exchanging data between the host computer and the remote device, the data including alert information to process a first alert at the first gaming machine and a second alert at the second gaming machine, the remote device allowing the user to select one of the first and second alerts and responsively informing the host computer that the user will address the selected one of the first and second alerts.

64.   (New).   A method for processing alert for use with a gaming system,   the gaming system having at least first and second gaming machines capable of issuing alerts, and a host computer coupled to the at least one gaming machine by a network, the host computer including a database for maintaining alert information relating to the first and second gaming machines, the method including the steps of:

providing a remote device embodied in a mobile computer to be carried by a user, the remote device being connected to the host computer via a wireless connection;

sending a selectable form to the remote device from the host computer over the wireless connection, the form identifying a first alert related to the first gaming machine and a second alert related to the second gaming machine alert to the user;

allowing the user to select one of the alerts on the selectable form;

responsively displaying details of the selected alert to the user on the remote device; and

allowing the user to acknowledge, on the remote device, that the user will be addressing the selected alert.